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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants

Franklin E. Boyer, et al.

Application No.:

09/437,304

Confirmation No.: 7797

Filed

November 9, 1999

For

ON-LINE SCHEDULE SYSTEM WITH

PERSONALIZATION FEATURES

Group Art Unit :

2141

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Examiner

Quang N. Nguyen

JUN 1 0 2003

Technology Center 2100

Mail Stop RCE Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450

## PRELIMINARY REMARKS ACCOMPANYING APPLICANTS' REQUEST FOR CONTINUED EXAMINATION

Sir:

These Remarks are in response to the March 5, 2003 Final Office Action issued in connection with the above-identified patent application. Reconsideration of the application is respectfully requested in light of the following remarks.

## REMARKS

## I. Introduction

Claims 1-5, 7-16, 18-27, and 29-33 are pending. Claims 1, 2, 12, 13, 23, and 24 were rejected under 35 U.S.C. § 103(a) as being unpatentable over Schein et al.,